



Emerald Supply Inc.

# Long Term Care Bariatric Low Profile Bed

**Model: 55000**

**User Manual**



**Dealers:** This manual must be given to the user of the bed.

**User:** Before using this bed, read this manual and save for future reference.

**Caution:** Do not attempt to adjust or operate the bed without carefully reading all instructions in this manual.

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# General Information

## Symbol definitions

Signal words with symbols are used in this manual to improve readability and increase understanding of its content. At the meantime, these symbols are also designed to highlight hazards or unsafe practices which could result in personal injury or property damage.

- ♦ Standard text - Normal character style used for “basic” information.
- ♦ **Boldface text** - Emphasize a word or phrase.
- ♦ Symbols - Represent different risks or hazards and information.



### **DANGER**

Danger indicates an imminently hazardous situation which, if not avoided, will result in death or severe injury.



### **WARNING**

Warning indicates a potentially hazardous situation which, if not avoided could result in death or severe injury.



### **CAUTION**

Caution indicates a potentially hazardous situation which, if not avoided, may result in property damage or minor injury or both.



### **IMPORTANT**

Indicates a hazardous situation that could result in damage to equipment or property if it is not avoided.



### **INFORMATION**

Gives useful tips, recommendations and information for ease of use.



## Intended Use

The Infinity Max Long Term Care Bariatric Low Profile Bed is intended for use within an institutional healthcare environment, i.e., nursing homes, rehabilitation care, assisted living.

The bed is not a transport device. The wheels on the bed are for positioning the bed only. These shall be locked at all times when carrying a patient.

The beds are intended for users who fully understand the content of this manual and is not intended for use by children.

## Safety Precautions



### WARNING

Before using the bed, thoroughly read the instructions in this user manual. This manual provides instructions for routine use and maintenance.

Users and caregivers should be made aware of the potential risks associated with using electric beds.

## Unpacking the Bed



To avoid injury, do not attempt to remove the bed from the carton without assistance.

## Assembling the Bed



### WARNING

Make sure all attaching hardware is securely tightened.

Do not overtighten the mounting hardware as this will damage the mounting brackets.

Do not modify this equipment without authorization of the manufacturer. Doing so will void the warranty.

Do not use accessories that are not designed or approved for use with the bed.

## Operating the Bed



### **WARNING**

Do not operate your bed until it is fully assembled and checked. Do not exceed maximum weight limitations of the bed.

Always make sure the power cable is clear of any moving parts of the bed before switching on the power.

Always keep hands and fingers away from moving parts to avoid injury.

Only use appropriate mattresses and always adjust the mattress retainer system accordingly to ensure the mattress is fixed in place.

The mattress must be properly sized to meet entrapment zone dimensional guidelines published by the FDA.

The mattress platform shall be kept in a flat position if the patient's condition could lead to patient entrapment.

Always keep the bed at the lowest position when the patient is unattended.

Never permit anyone under the bed at any time.

Only permit one person on the bed at a time.

Do not use side rails as handles to move the bed.

The side rails may not be used as a restraint.

When operating/moving the bed, ensure that the resident is positioned properly within the confines of the bed. Do not let any extremities protrude over the side or between the rails when performing these functions.

Keep all moving parts free from obstruction (i.e., blankets/sheets, pads, tubing, etc.) which may get tangled around the bed, side rails, or legs.

Weight should be evenly distributed.

Do not use near explosive gases.

Possible fire hazard when used with oxygen administering equipment other than nasal or masked type.

When using nasal or masked type administering equipment, oxygen or air tubing must be routed and secured properly to ensure tubing does not become entangled, kinked, or severed during normal operation of the bed.

The central lock provides the resident with a stable and secure bed, providing easy access in and out of the bed. Check that the central lock is engaged and the bed is solidly in place before leaving the bed unattended or before attempting resident transfers into or out of the bed.

The central lock is not intended to be used on a sloping floor or building access ramp. Failure to comply could result in injury or death.

The central lock should be locked at all times except when moving the bed.

For maximum resident safety, casters should be locked at all times in addition to the central locking system, except when moving the bed.

## Performing Maintenance



### **WARNING**

Only qualified personnel should carry out the bed maintenance.

Do not attempt to open the pre-sealed actuator or obtain local service, for it will void the warranty and might result in damage. Consult your dealer or manufacturer for further information.

Inspect the casters every six months to check for tightness and wear.

Regular maintenance of bed and accessories is necessary to ensure proper operation. Do not overtighten mounting hardware. This will damage mounting brackets.

Unplug the power cord when performing any maintenance on the bed.

## Electrical and Earthing



### **WARNING**

Do not, under any circumstances, cut or remove the earthing prong from any plug. Some devices are equipped with three-prong (earthing) plugs for protection against possible shock hazards. Where a two-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to contact a qualified electrician and have the two-prong receptacle replaced with a properly earthed three-prong wall receptacle in accordance with the regional and national regulations. If you must use an extension cable, use only a three-wire extension cable having the same or higher electrical rating as the device being connected.

Do not use if the power cable is cut, frayed or loosely connected to the device. Power supply cable may be damaged by inappropriate handling, e.g., by kinking, shearing or other mechanical damages. The power supply cable is only replaceable by service personnel.

## Radio Frequency and Interference



### **WARNING**

Most electronic equipment is influenced by Radio Frequency Interference (RFI). Caution should be exercised with regard to the use of portable communication equipment in the area around such equipment. If RFI causes erratic behavior, switch the power off immediately. Do not turn the power switch on while transmission is in progress.

## Disposal



### **WARNING**

This product has been supplied from an environmentally aware manufacturer.

This product may contain substances that could be harmful to the environment if disposed of in places (landfills) that are not appropriate according to legislation.

Please be environmentally responsible and recycle this product through your recycling facility at its end of life.

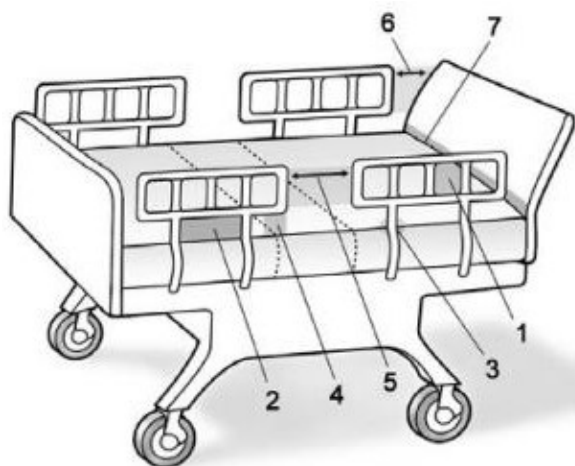
## Reducing the Risk of Entrapment



### WARNING

The Hospital Bed Safety Workgroup (HBSW) in partnership with the FDA has recognized potential entrapment zones in hospital bed systems and has developed dimensional guidance to reduce the risk of entrapment. They have identified seven zones in the bed system where there is a potential for patient entrapment. Entrapment may occur in flat or articulated bed positions, with the rails fully raised or in intermediate positions. Each facility is responsible for compliance with the entrapment guidelines. For more information about entrapment zones and guidelines please visit the FDA website.

#### ENTRAPMENT ZONES:



Zone 1: Within the rail

Zone 2: Between the top of the compressed mattress and the bottom of the rail, between the rail supports

Zone 3: Between the rail and the mattress

Zone 4: Between the top of the compressed mattress and the bottom of the rail, at the end of the rail

Zone 5: Between the split bed rails

Zone 6: Between the end of the rail and the side edge of the headboard or footboard

Zone 7: Between the headboard or footboard and the mattress end

## Steps to Prevent Bed Fires

- Inspect the bed's power cord for damage.
- Connect the power cord directly into a wall-mounted outlet that is in good working order, with no cracks or chips. The plug should fit tightly into the outlet. The ground pin should be intact and secure.
- Do not connect the bed's power cord to an extension cord or to a multiple-outlet strip.
- Do not cover any power cord with a rug. Heat may build up or the cord may be damaged.
- Inspect the floor beneath the bed for buildup of dust and lint. Ask housekeeping to clean if necessary.
- Inspect the resident's bed controls, looking for signs of damage where liquids could leak in.
- Test the bed and its controls, including resident lockout features, to ensure that the bed can move freely in both directions without damaging any cords.
- Check monitors and other resident equipment for signs of overheating or physical damage.
- Keep linens and clothes away from power sources.
- Tell maintenance staff about any unusual sounds, burning odors, or unusual movement of a bed.
- If you suspect overheating, follow your facility's policy for fire safety and move resident to a safe area if necessary.

## Technical Specifications

These are average values, which may vary according to manufacturing tolerances.

Model 55000		
OPERATING RANGE	Bed Height	9.6" – 26"
	Back Rest Angle	0° - 65°
	Knee Break Angle	0° - 35°
	Additional Manual Leg Lift	Yes, various positions
WEIGHT LIMIT	Safe Working Load (SWL)	1000 LBS
	Max. Patient Weight	850 LBS
WEIGHTS & DIMENSIONS	Sleeping Surface Dimension	37"-42"-48"-54" x 80"-84"-88"
	Width x Length	
	Caster Size	3"
	Weight in Carton	406 LBS
	Weight out of Carton	375 LBS
ELECTRICS	Power Supply (V/PH/Hz)	100-240V/1ph/50-60Hz
	Power Consumption (Max)	320 W
	Number of Motors	4
	Protection Class	IPX4
	Insulation Class	II Type B
	Duty Cycle	Interruption 10%, Max. 2 min./18min.
	Battery backup	Included
ENVIRONMENT	Operating Temperature	40°F - 105°F (5°C - 40°C)
	Storage Temperature	15°F – 120°F (-10°C - 50°C)
	Operation & Storage Humidity	20% - 80%
	Operation & Storage Atmospheric Pressure	700 - 1060 hPa
	Operation & Storage Altitude	≤ 3000 m
	Noise Level	< 50 db(a)

## Equipment Assembly



### CAUTION

Use only parts supplied by Emerald Supply Inc. for assembly to ensure correct alignment of all parts for safe operation.

## Handling Procedures

Check for any obvious damage to the carton. If damage is evident, notify the carrier and the dealer.

Carefully unpack the components from the shipping cartons.

Inspect all components. Examine exterior of the bed and parts for nicks, dents, scratches or damages.

Unless the bed is to be used immediately, retain boxes, containers and packing material for use in storing until use of the bed is required.



### CAUTION

Do not place other objects on top of the packaged bed.

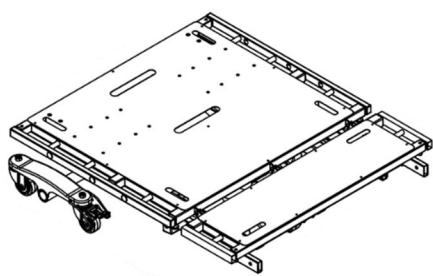


Store the packaged bed in a dry area.

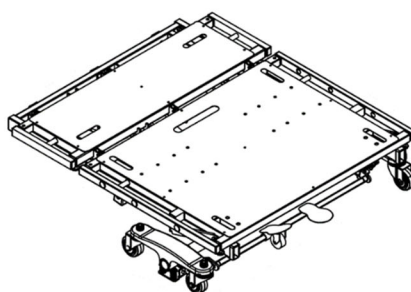


## Components

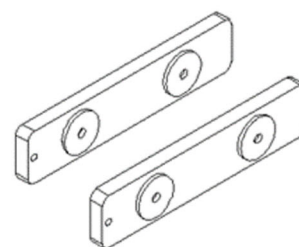
Components Description	Piece
Upper Bed Deck	1
Lower Bed Deck	1
Connecting Bar	2
Headboard Bracket	2
Footboard Bracket	2
Wall Bumper Bar	1
Bed-top Mattress Retainer	1
Bed-end Mattress Retainer	1
Side Mattress Retainer	4



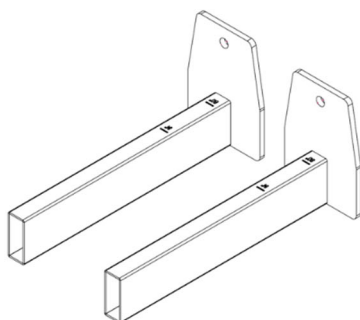
Upper Bed Deck



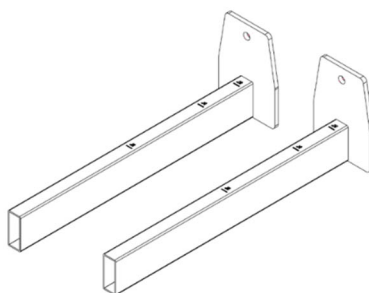
Lower Bed Deck



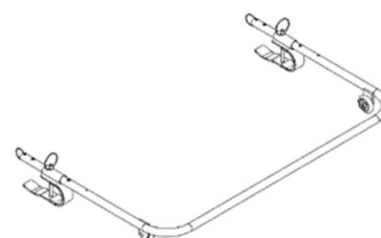
Connecting Bar



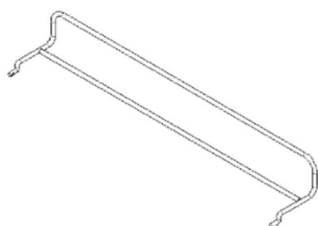
Headboard Bracket



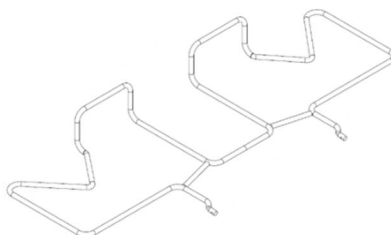
Footboard Bracket



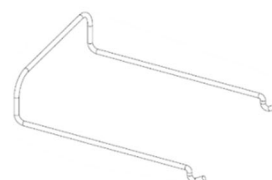
Wall Bumper Bar



Bed-top Mattress Retainer



Bed-end Mattress Retainer

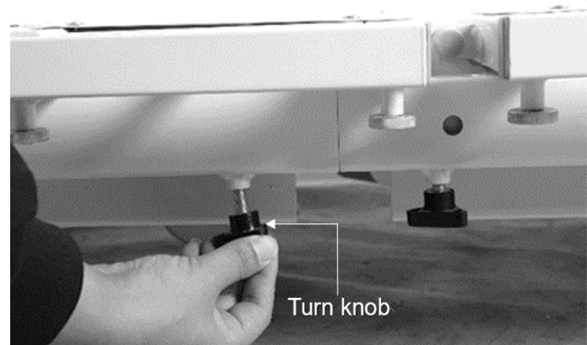


Side Mattress Retainer

## Assembling the Bed

### Assembling the Bed Deck

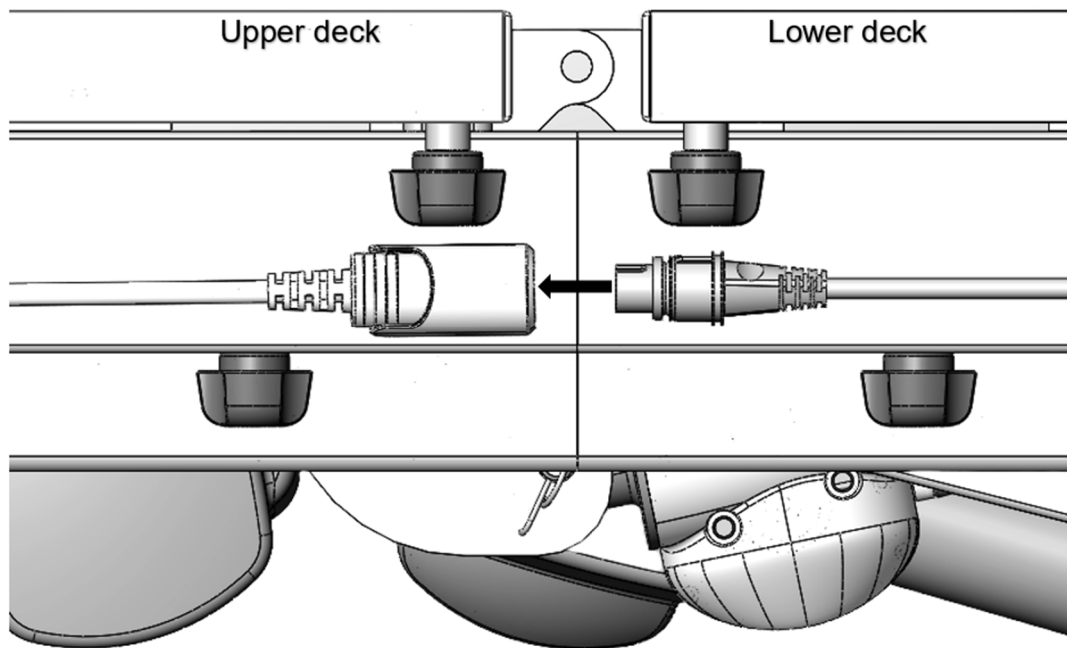
1. Place the upper bed deck and lower bed deck on the ground and make sure the sleep surface of each deck face upwards.
2. Insert the connecting bar into the side of the upper bed deck and the lower bed deck.
3. Fasten the turn knob to secure the connecting bar properly.



4. Repeat the same procedure to connect the other side.
5. Connect the actuator cords on the lower deck to their corresponding ports on the upper deck. The port and the connection cords are numbered for ease of identification.



6. Hinge open to expose the port. Connect the control box cord on the lower deck to their corresponding ports on the upper deck.

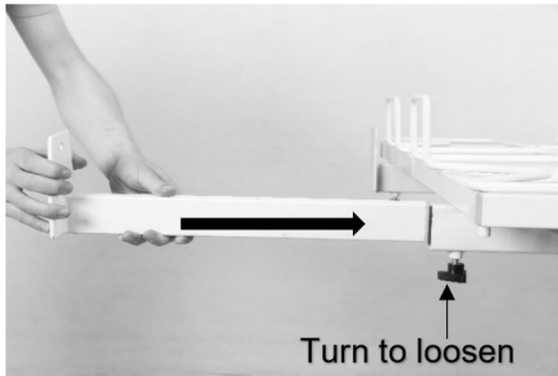


7. Plug in the power and raise the bed to the highest position. Use the bolts and nuts to secure the two decks together. The bolts should be inserted from the underside of the bed close to the edge.



## Assembling the Head/Footboard Brackets to the Bed

1. With the bed raised to its highest position, step on the locking levers to lock the casters on at the head end of the bed.
2. Turn and loosen the two black knobs on the underside of the bed assembly insertion slots on the head side of the bed.
3. Slide and push the headboard brackets all the way into the slots. Tighten the black knob to secure the brackets in place.
4. Repeat the same procedure for the footboard bracket installation.



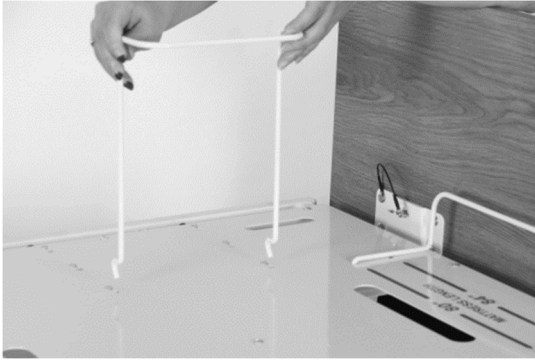
## Assembling the Head/Footboard

1. With the mounting plates on the headboard facing the bed, slide the mounting plate groove onto the headboard mounting bracket's vertical support.
2. Insert the lock pin through the mounting plate into the headboard to secure the headboard in place. Repeat on the other mounting plate.
3. Repeat the same procedures for footboard installation.



## Installing the Mattress Retainer

1. Locate the mounting holes for the mattress retainers in the bed deck. Align and insert the mattress retaining wires through the pre-cast holes.
2. Repeat the procedure for all side mattress retainers.
3. Insert the bed top and bed end mattress retainers in the head side and foot side of the bed deck through the precast holes.

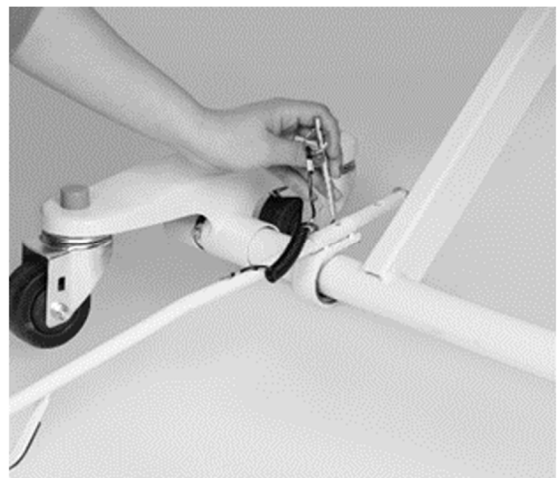


4. Ensure that all mattress retainers are flat against the bed deck.

Certain bed models have multiple sets of holes for various bed widths and lengths. Adjust the mounting position accordingly for different sized mattresses. The mounting holes are labeled with the corresponding size. Ensure the mattress fits snugly within the mattress retainers.

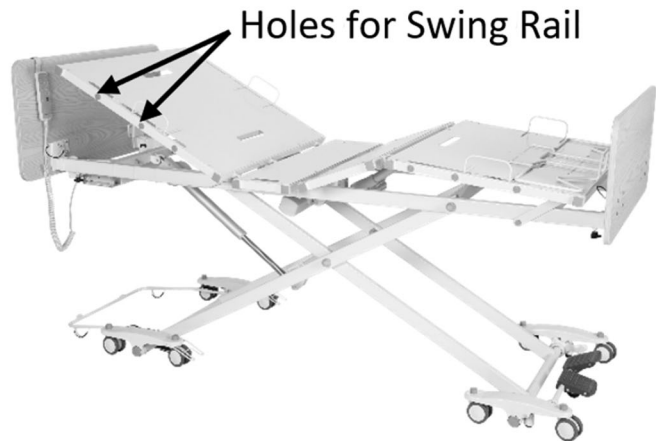
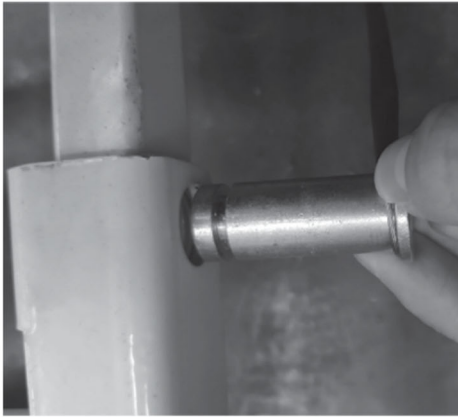
## Installing the Wall Bumper Bar

1. Clip the wall bumper bar assembly into the caster support shaft at the head end of the bed. Ensure the bumper bar foot stand is facing the floor.
2. Slide the bar to adjust the length. Insert the pin through the bar through the holes on the bar to fix the length and lock the assembly in place.

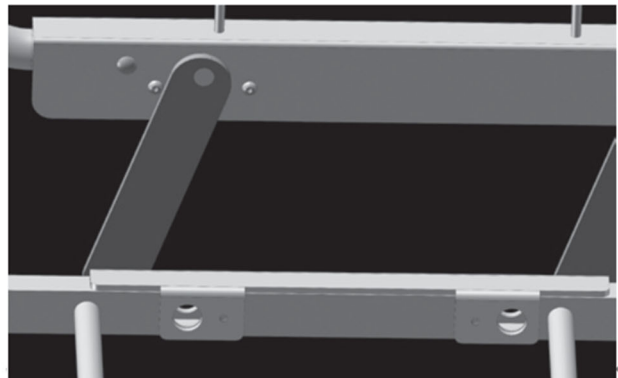
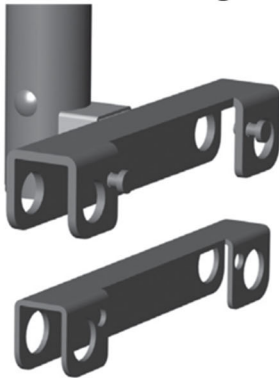


## Installing the Rails or Assist Bars

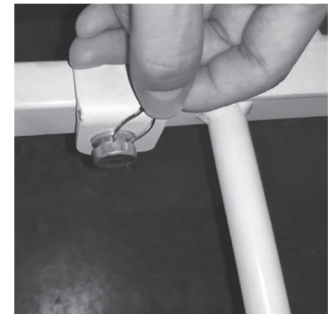
1. Before installing the rails or bars, the bed should be in a flat position.
2. Unclip the metal snap ring and remove the metal pins from the mounting brackets.
3. Remove the rubber cover for the appropriate holes.



4. Slide the U-shaped insert into the assist bar bracket. Place the rail bracket onto the edge of the bed decking. Align the rail bracket mounting holes with the bed deck mounting holes.



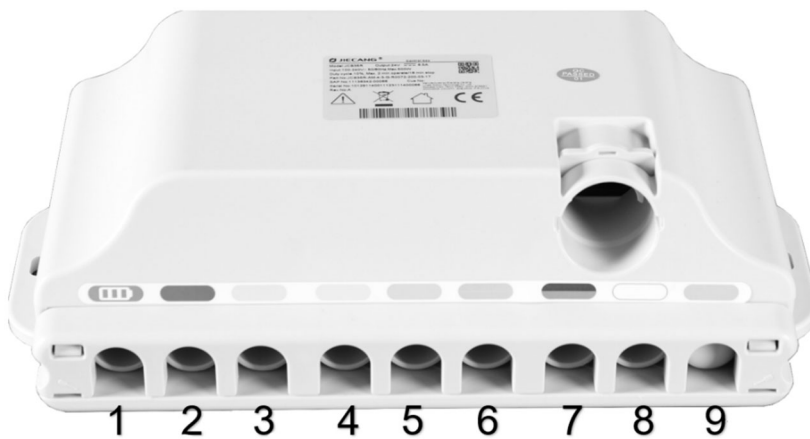
5. Re-insert the metal pins from the outside edge of the bed through the mounting holes and secure with snap rings on the inside edge of the bed. Make sure the snap rings are positioned in the groove of the metal pins.



6. If the bed rail or bar has additional Allen screws, tighten the Allen screws next to the metal pins.
7. Repeat the same procedure to install the other rail.

## Connecting the Control Box

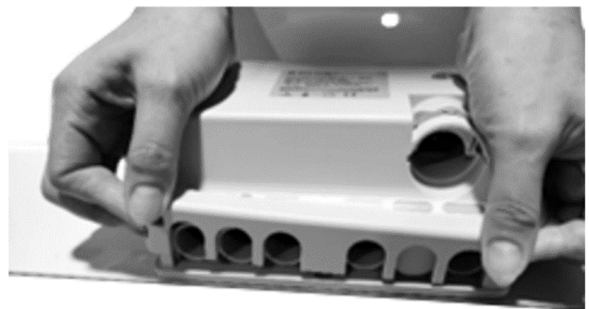
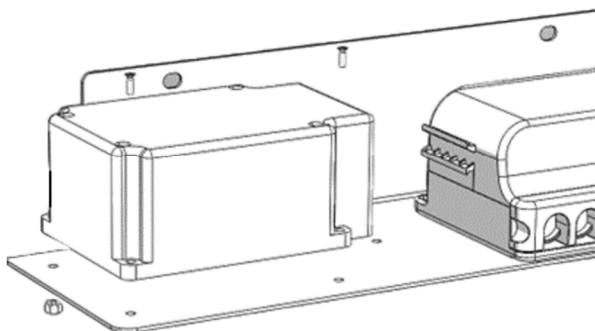
Upon opening the control box, each motor connection port is color coded for ease of identification.



1. Battery Back-up Port
2. Backrest Motor
3. Knee-break Motor
4. Hi-Lo Motor (Front)
5. Hi-Lo Motor (Rear)
6. Underbed Lighting
7. Nurse Control Panel
8. Hand Pendant
9. Spare

## Installing Battery Backup (Pre-installed)

1. Switch the power supply off when installing the backup battery.
2. Affix the backup battery with nuts and bolts to the side of the control box, on the same holding plate.



3. Open the control box locking lid by pressing in the sides and lift it up, to expose the connection ports.
4. Connect the backup battery cord to the control box.
5. Close the locking lid, there should be an audible click, switch the power supply back on.

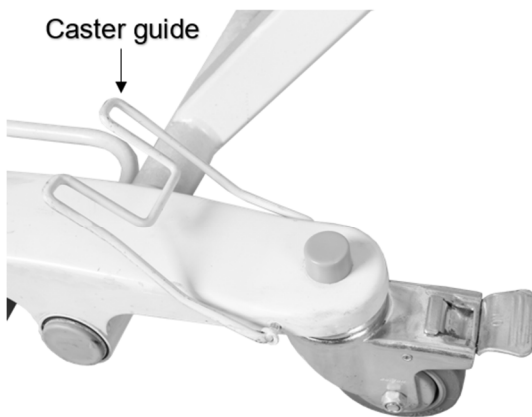
## Equipment Operation

### Positioning the Bed

1. To lock the bed, step on the red lever at the rear of the bed.



2. The caster guides on both sides of the head end casters should be lowered to prevent sideways movements. When lowered, the caster guide should hug around the caster.



3. To unlock the casters, step on the green lever at the rear of the bed. Lift up the caster guides on the head end casters to allow free movement.



#### CAUTION

Head end caster must be unlocked when raising and lowering the bed. Head end caster guide should be lowered onto the caster when bed is in use.



## **Extend the Length of the Bed from 80" to 84" or 88"**

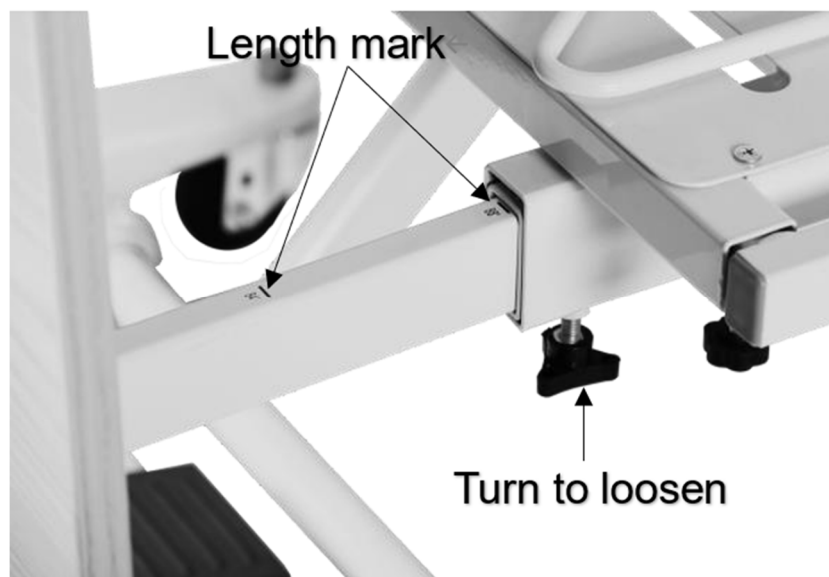
The bed length can be extended from 80" to two sizes.

### To extend the bed length to 84":

1. Loosen the two black knobs located on the underside of the bed frame securing the footboard brackets. (Refer to page 13)
2. Pull the footboard brackets until reaching 84" distance mark on the brackets. Tighten the securing knobs once the brackets are extended.
3. Adjust the bed end mattress retention frame to the required position. The extension length is marked on the bed platform.

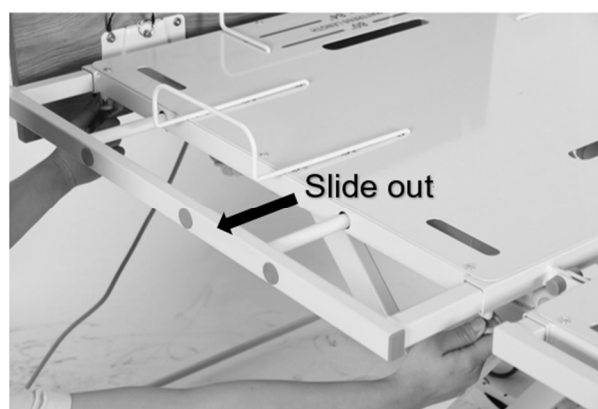
### To extend the bed length to 88":

1. Loosen the two black knobs located on the underside of the bed frame securing the footboard brackets. (Refer to page 13)
2. Pull the footboard brackets until reaching 88" distance mark on the brackets. Tighten the securing knobs once the brackets are extended.
3. Adjust the bed end mattress retention frame to the required position. The extension length is marked on the bed platform.



## Extend the Width of the Bed from 42" to 48" or 54"

1. Under each deck section there are two spring plungers. Pull down the spring plungers and at the same time slide out the extension piece to the required length. There should be an audible click indicating that the extension piece is locked in place.



2. Repeat the same procedure on all bed sections and on both sides of the bed.
3. Adjust the mattress retainers accordingly.

## Extend the Headboard

1. To extend the headboard, lift up and flip the extension piece on the back of the headboard. Reinsert the steel plates into the mounting brackets on the main headboard.



## Adjusting the Extended Heel Lift













1. Grip the end section of the bed platform. Lift up slowly to the preferred height. Ensure there is an audible click indicating that the deck is locked in place within the Ratcheting Bracket.
2. To lower the end deck to its original position, lift it up to the highest position and slowly lay the bed section back down.




## Using the Hand Pendant

The Up arrow (▲) indicates raising the corresponding parts of the bed.

The Down arrow (▼) indicates lowering the corresponding parts of the bed.

1		2		1. Use button 1 and 2 to adjust the backrest up or down.
3		4		2. Use button 3 and 4 to adjust the knee-break up or down.
5		6		3. Use button 5 and 6 to adjust the backrest and knee-break up or down.
7		8		4. Use button 7 and 8 to simultaneously raise or lower the bed platform.
9		10		5. Use button 9 to put the bed into chair position.
11		12		6. Use button 10 to put the bed into flat position.
				7. Use button 11 to turn on/off the underbed lighting.
				8. Use button 12 to engage in electronic CPR lowering.



## Resetting the Bed

Where a connection fault is identified and rectified, the control system will require a reset in order to operate again.

1. Press and hold the control button for lowering the backrest and knee-break. Continue to hold down the button for 10 seconds after the mattress platform is completely flat.



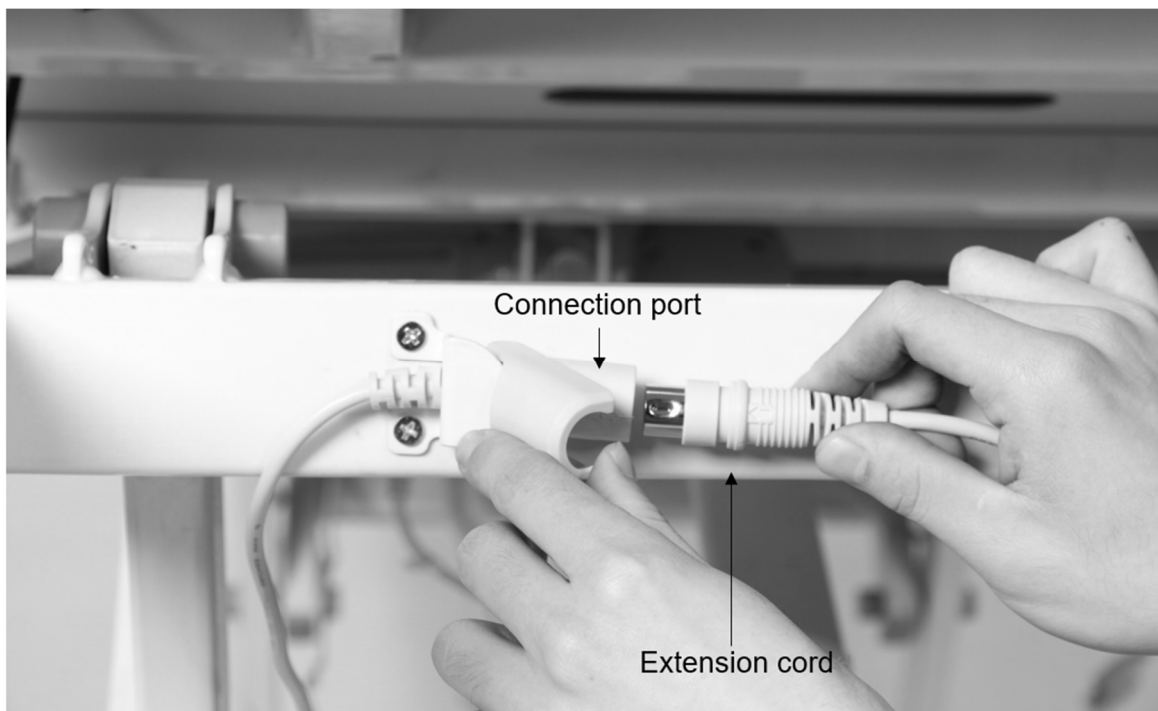
2. Press and hold the control button for raising the mattress platform. Continue to hold down the button for 10 seconds after the mattress platform reaches the highest position.



## Using the Nurse Control Panel (Optional)

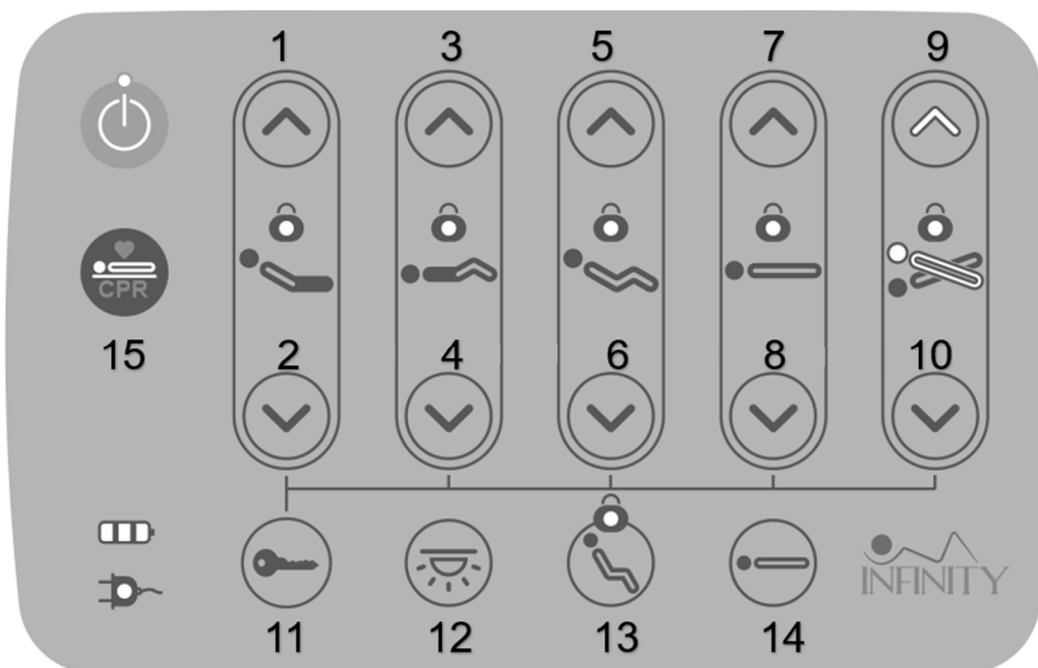
The nurse control panel should be connected before use.

1. Ensure the power is turned off before connecting the nurse control panel.
2. A pre-wired extension cord and connection port are provided at the middle of the bed frame. Hinge open the cap to expose the connection port.
3. Connect the cord to the extension port and hinge close the cap to secure the connection.







The Up arrow (▲) indicates raising the corresponding parts of the bed.

The Down arrow (▼) indicates lowering the corresponding parts of the bed.








1. Use button 1 and 2 to adjust the backrest up or down.
2. Use button 3 and 4 to adjust the knee-break up or down.
3. Use button 5 and 6 to adjust the backrest and knee-break up or down.
4. Use button 7 and 8 to simultaneously raise or lower the bed platform.
5. Use button 9 and 10 to put the bed into Trendelenburg or reverse Trendelenburg position.
6. Use button 11 to lock functions.

**⚠ Operation Guide for Lock and Unlock Function Keys**

 + 
  or 
  → 
  Done

---

- Pressing  +  or ,  LED lights green, function keys locked.
- Repeat the operation,  the light is off to unlock and normal operation is available.

Note: The five function keys can be locked and unlocked as described above.

7. Use button 12 to turn on/off the underbed lighting.
8. Use button 13 to put the bed into chair position
9. Use button 14 to put the bed into flat position.
10. Use button 15 to engage in electronic CPR lowering.



The nurse control can lockout functions on the hand pendant.

## **Operating the Bedrails**

### Composite Swing Rail

- ♦ Raise bed rail: Pull the bed rail upwards until the rail is securely locked in place.
- ♦ Lower bed rail: Press the release button, slowly lower the rail to its lowest position.



## Trouble Shooting Guide

Symptoms	Possible Faults	Possible Solutions
Bed idle when hand pendant buttons are pressed.	Adjustment may be at the maximum or minimum position.	Check if other buttons are working.
	Power cord not connected or damaged.	Ensure the power cord is properly connected to the electrical socket and the bed.
	Hand pendant or actuator connectors are loose.	Ensure tight connection of all connectors to control box.
	Load is too heavy.	Ensure the load weight is within the designated capacity. Reduce the load.
	Control system requiring a reset.	*Reset the electronic system using the hand pendant. Refer to page 20.
Casters/Brakes noisy or stiff.	Debris or fluff in bearings.	Replace casters.
Noisy or dry sound from pivots.	Needs lubrication.	Lubricate your bed.
Unusual noise from actuator.	Actuator is worn or damaged or spindle is bent.	Replace the actuator. Contact your supplier.
Head/footboard unstable.	Head/footboard frame not tightly secured.	Refer to Equipment Assembly.

If problems persist following the above remedial procedures, please contact your dealer or the manufacturer.

**Limited Warranty**

The Manufacturer warrants to the original user (customer) all products manufactured by the Manufacturer to be free from defects in material and workmanship under normal use and service for a period as specified below. If such a defect appears and customer has given immediate written notification of same, the Manufacturer shall replace or repair such part at the Manufacturers option. The Manufacturer will require the return of the defective part to establish the claim. The Manufacturer’s obligation under this warranty shall be limited to said replacement and/or repair. Installation and freight costs for replaced or repaired items remain the responsibility of the Customer.

This warranty does not cover failure due to negligence, accident, deliberate abuse, nor improper installation and/or maintenance. Modifications made to products (including modifications without the expressed written consent of the Manufacturer) shall void this warranty in its entirety.

No further warranties, expressed or implied, including, but not limited to, warranties of merchantability or fitness for a particular purpose not specified herein, are made by the manufacturer, and this warranty sets forth the full extent of the liability arising from the manufacture, use or sale of the products and materials sold hereunder. No allowances will be made for delays or loss of profit, nor for any other special, indirect or consequential damages or injuries, whether based on tort or contract.

Applicable warranty periods commencing from date of shipment from Emerald Supply are as follows:

- Welds ..... 15 years
- Electrical & Mechanical components ..... 3 years
- All other components ..... 1 year



**Appendix**

**Service record**

Date	Performed by	Condition Report

Date	Performed by	Condition Report



**Emerald Supply Inc.**  
Brooklyn, NY

888-363-5563

[www.emeraldsupply.net](http://www.emeraldsupply.net)